

Amendments to the Claims:

This listing of claims will replace all prior versions and listings of claims in the instant application:

Listing of Claims:

1. (Currently Amended) A method for re-accommodating passengers who are unable to travel on scheduled flights, comprising the steps of:

obtaining passenger data including customer relationship management data for said passenger and flight operations data;

processing the passenger data and the flight operations data based on a set of rules; displaying re-accommodation candidates as a result of the processing presenting said passenger data to an airline employee; and

selecting passengers for re-accommodation from the re-accommodation candidates based upon said presenting step.

2. (Cancelled).

3. (Currently Amended) The method of claim 1, wherein said passenger data comprises ~~the a~~ frequent flyer status of the each passenger.

4. (Currently Amended) The method of claim 1, wherein said passenger data comprises ~~the a~~ remaining unflown ticket value of each passenger.

5. (Currently Amended) The method of claim 1, wherein said passenger data comprises ~~the a~~ rebooking cost of each passenger.

6. (Original) The method of claim 1, wherein said passenger data comprises passenger lifetime value data.
7. (Original) The method of claim 1, wherein said passenger data comprises re-accommodation data.
8. (Currently Amended) The method of claim 1, further comprising wherein the processing step of applying a set of rules to score said comprises scoring passengers based on the set of rules, and displaying the score of each passenger this score in said display.
9. (Original) The method of claim 8, wherein said rules comprise arranging said passengers according to a descending revenue impact to the airline.
10. (Original) The method of claim 8, wherein said rules comprise arranging said passengers according to passenger frequent flyer status.
11. (Original) The method of claim 8, wherein said rules require arranging said passengers according to passenger lifetime value data.
12. (Currently Amended) A system for re-accommodating passengers, comprising:
means for storing passenger data including customer relationship management data;
means for storing flight operations data;
means for storing a set of rules; and

means for processing the passenger data and the flight operations data based on the set of rules; and

means for displaying said passenger data for re-accommodation candidates as a result of a processing of the processing means and for selecting passengers for re-accommodation from the re-accommodation candidates based upon said display.

13. (Currently Amended) A machine-readable storage having stored thereon a computer program having a plurality of code sections executable by a machine for causing the machine to perform the steps of:

obtaining passenger data including customer relationship management data for said passenger and flight operations data;

processing the passenger data and the flight operations data based on a set of rules;
displaying re-accommodation candidates as a result of the processing presenting said passenger data to an airline employee; and

selecting passengers for re-accommodation from the re-accommodation candidates based upon said presenting step.

14. (Cancelled).

15. (Currently Amended) The machine-readable storage of claim 13, wherein said passenger data comprises the frequent flyer status of the each passenger.

16. (Currently Amended) The machine-readable storage of claim 13, wherein said passenger data comprises the a remaining unflown ticket value of each passenger.

17. (Currently Amended) The machine-readable storage of claim 13, wherein said passenger data comprises the a rebooking cost of each passenger.

18. (Original) The machine-readable storage of claim 13, wherein said passenger data comprises passenger lifetime value data.

19. (Original) The machine-readable storage of claim 13, wherein said passenger data comprises re-accommodation data.

20. (Currently Amended) The machine-readable storage of claim 13, further comprising wherein the processing step of applying a set of rules to score said comprises scoring passengers based on the set of rules, and displaying the score of each passenger this score in said display.

21. (Original) The machine-readable storage of claim 20, wherein said rules comprise arranging said passengers according to a descending revenue impact to the airline.

22. (Original) The machine-readable storage of claim 20, wherein said rules comprise arranging said passengers according to passenger frequent flyer status.

23. (Original) The machine-readable storage of claim 20, wherein said rules require arranging said passengers according to passenger lifetime value data.